

Life in Jersey survey

Tell us what you think



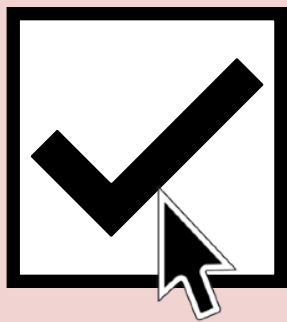
**Easy
Read**

How to use this survey on a computer



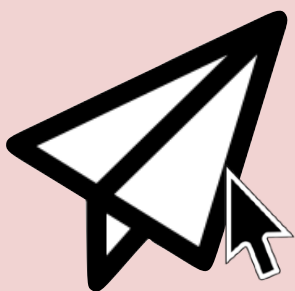
You can complete this survey on your computer.

First you will need to download it.



Then open the survey on your computer.

You will be able to click or write in the boxes.



When you have finished the survey, save it to your computer.

Then email a copy to:

info@islandglobalresearch.com



You can also complete this survey on paper.

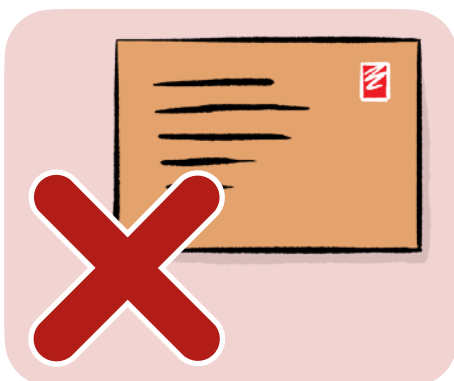


You can tick or write in the boxes using a pen or a pencil.



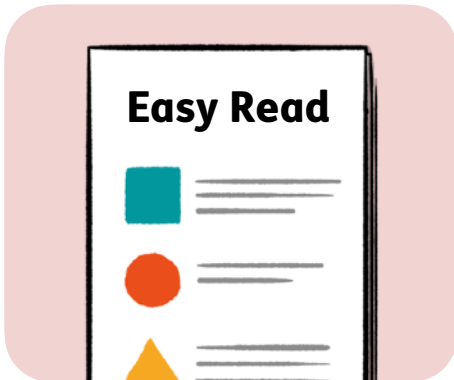
When you have finished the survey put it in a large envelope and post it back to this address:

Island Global Research
Freepost GU212
Guernsey
GY1 5SS



It is free to send. You do not need to put a stamp on the envelope.

Easy Read

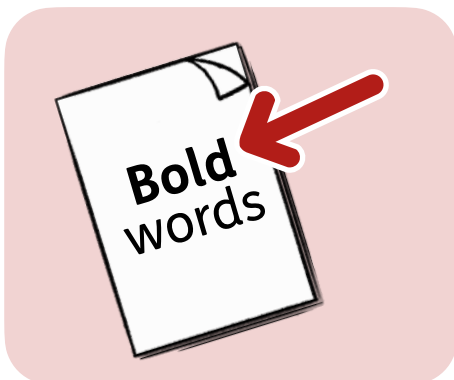


This is an Easy Read version of some information.

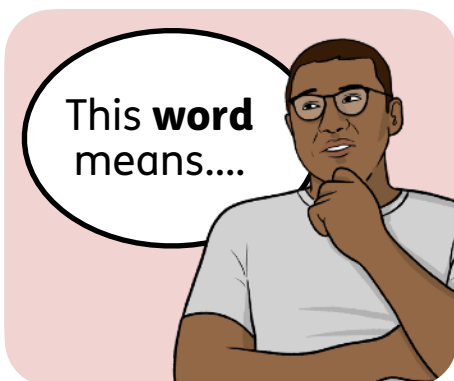
It uses easier words and pictures.



Some people may still want help to read it.



Some words are **bold** to show they are important.



We explain bold words if they are hard to understand.

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About this booklet



This booklet is from the Government of Jersey.



We have asked a company called Island Global Research to find out about what living in Jersey is like.



If you live in Jersey, please answer the questions in this booklet to tell us about your life.

About this survey

The Government of Jersey wants to know more about:



- What your life in Jersey is like.



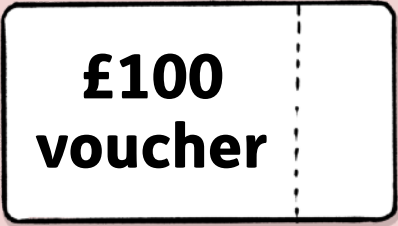
- If you can get the services you need.



- What would make life better for you and other people.



We want as many people as possible to tell us what they think.



**£100
voucher**

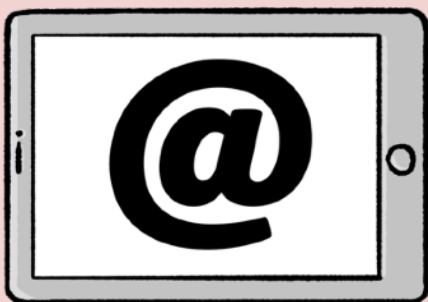
At the end of the survey, you can enter a prize draw to win a £100 voucher to spend in shops or restaurants.

If you have any questions about this survey, please contact Island Global Research, by:



- Phone:

01481 716227



- Email:

info@islandglobalresearch.com



Island Global Research follows the law about keeping your information safe and private.



You do not need to tell Island Global Research your name or address.



You can find out more about how they keep your information safe on their website:

www.islandglobalresearch.com/igr-panel-privacy-statement



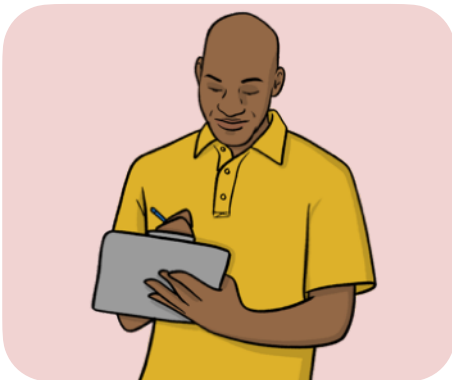
You can contact Island Global Research if you would like to do the survey on the phone, or face to face with one of its staff.

Questions for you to answer

About you



We want to make sure we hear from lots of different groups of people who live in Jersey.



Answering these questions will help us to check who we have heard from.



Question 1: Where do you live?

☐

Jersey

☐

Somewhere else

If you live somewhere else, you should not fill in this survey.



Question 2: How old are you?

Please tick one box below

☐

16 to 24

☐

25 to 29

☐

30 to 34

☐

35 to 39

☐

40 to 44

☐

45 to 49

☐

50 to 54

☐

55 to 59

☐

60 to 64

☐

65 to 69

☐

70 to 74

☐

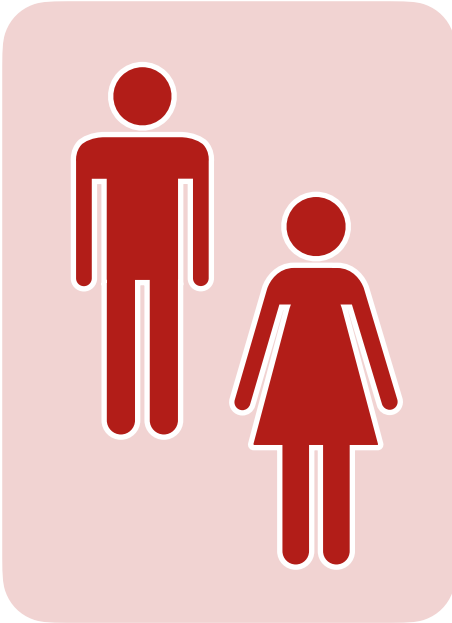
75 to 79

☐

80 or over

☐

I do not want to say



Question 3: What is your gender?

Your **gender** is how you think of yourself.

Most people think of themselves as a man or a woman.

Some people may feel themselves to be different to the sex they were given at birth.

- ☐ Female
- ☐ Male
- ☐ I use a different word for my gender
- ☐ I do not want to say



Question 4: Do you have a long term illness or disability?

Long term means it will last for at least 12 months.

- ☐ Yes - please go to question 5 on the next page
- ☐ No - please go to question 10 on page 19
- ☐ I do not want to say - please go to question 10 on page 19



Question 5: If you said yes for question 4, please tick the boxes to tell us what sort of condition you have.

You can tick more than 1 box.

- ☐ Long term condition
- ☐ Long term pain
- ☐ Difficulty using objects
- ☐ Difficulty hearing
- ☐ Difficulty with learning, understanding or concentrating
- ☐ Difficulty with memory
- ☐ A mental health condition
- ☐ Difficulty with moving around

There are more answers on the next page.

☐ **Neurodivergence** - this means your brain works in a different way to most people. You may be autistic or have a mental health condition.

☐ A condition in your brain, including a condition called epilepsy

☐ Difficulty with speaking or understanding

☐ Getting tired easily or having difficulty breathing

☐ Difficulty seeing

☐ Something else - please write it in the box below:

☐ I do not want to say



Question 6: Do you think your condition makes it more difficult for you to do daily activities?

☐

Yes, it makes it a lot more difficult

☐

Yes, it makes it a bit more difficult

☐

No

☐

I do not want to say



Question 7: Does anyone support or help you with your care needs?

This might include keeping you company, helping you make food or helping you with washing and dressing.

It might also include helping with gardening or looking after your home, paperwork or shopping.

☐

Yes - please go to question 8 on the next page

☐

No, but support would help me if I could get it - please go to question 10 on page 19

☐

No, I do not need any help or support - please go to question 10 on page 19

☐

I do not want to say - please go to question 10 on page 19



Question 8: Who helps or supports you with your care needs?

You can tick more than one box.

- ☐ Someone like a friend, neighbour or family member that I do not pay
- ☐ A support worker that I pay
- ☐ Someone else that I pay, like a gardener or cleaner
- ☐ A **volunteer**, like from a charity

A **volunteer** is someone who gives their time to help without getting paid for it.

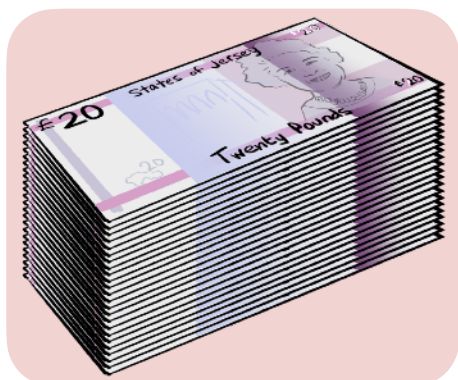


Question 9: What type of help or support do you get?

You can tick more than one box.

- ☐ Personal care, like help with washing and dressing
- ☐ Tasks at home, like cleaning, washing your clothes or making food
- ☐ Shopping
- ☐ Looking after your home or garden
- ☐ Help managing money
- ☐ Dealing with letters or phone calls
- ☐ Support to go to health appointments
- ☐ Support to go to work or study
- ☐ Support for your emotions, or someone to keep you company
- ☐ Support to go on holiday
- ☐ Something else - please write it in the box below:

About your home and who you live with



Question 10: How much money comes into your home every year?

This is all of the money that comes in for everyone living in your home.

- ☐ £0 to £19,999
- ☐ £20,000 to £39,999
- ☐ £40,000 to £59,999
- ☐ £60,000 to £79,999
- ☐ £80,000 to £99,999
- ☐ £100,000 to £119,999
- ☐ £120,000 to £139,999
- ☐ £140,000 or more
- ☐ I do not know
- ☐ I do not want to say



Question 11: Do you and the people you live with find it easy or difficult to live on the amount of money that comes into the home?

Very difficult

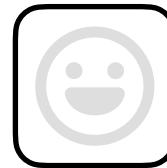
Quite difficult

Neither easy nor difficult

Quite easy

Very Easy

Do not want to say



Question 12: Including yourself, how many people live in your home who are in each of these age groups?

Write a number in each of the boxes below.

Aged 0 to 15 years old

Aged 16 to 17 years old

Aged 18 to 66 years old

Aged 67 years old or older

If no one else lives in your home, please go to question 15 on page 24.



Question 13: Does anyone who lives in the home with you have a condition that makes it more difficult for them to do daily activities?

☐

Yes, an adult - please go to question 14 on the next page

☐

Yes, a child - please go to question 14 on the next page

☐

No - please go to question 15 on page 24

☐

I do not want to say - please go to question 15 on page 24



Question 14: If you said yes to question 13, please tick the boxes to tell us what sort of condition they have.

You can tick more than 1 box.

- ☐ Long term condition
- ☐ Long term pain
- ☐ Difficulty using objects
- ☐ Difficulty hearing
- ☐ Difficulty with learning, understanding or concentrating
- ☐ Difficulty with memory
- ☐ A mental health condition
- ☐ Difficulty with moving around

There are more answers on the next page.

☐ **Neurodivergence** - this means your brain works in a different way to most people. You may be autistic or have a mental health condition.

☐ A condition in your brain, including a condition called epilepsy

☐ Difficulty with speaking or understanding

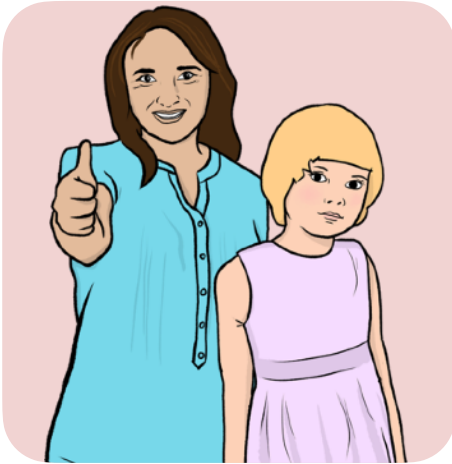
☐ Getting tired easily or having difficulty breathing

☐ Difficulty seeing

☐ Something else - please write it in the box below:

☐ I do not want to say

Being a carer



Question 15: Do you look after or support anyone who is in poor health or has a disability?

They do not need to live with you.

This does not include anything you do as part of your job.

You can tick more than one box.

☐

Yes, an adult

☐

Yes, a child

☐

No

☐

I do not want to say

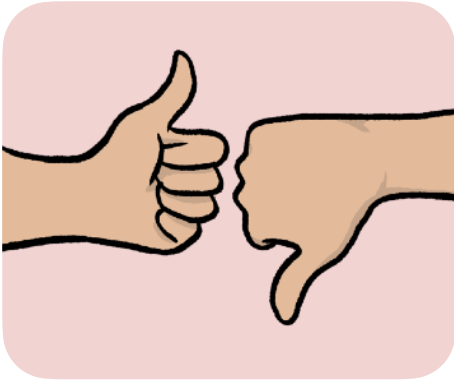
Happiness



Question 16: How happy are you with your life at the moment?

Please choose a number from 0 to 10, where 0 means not happy at all, and 10 means completely happy.

- ☐ 0
- ☐ 1
- ☐ 2
- ☐ 3
- ☐ 4
- ☐ 5
- ☐ 6
- ☐ 7
- ☐ 8
- ☐ 9
- ☐ 10



Question 17: How much do you agree or disagree that life is full of **opportunities**?

Opportunities are chances to do things that you want to do.

Disagree a lot	Disagree	Neither agree nor disagree	Agree	Agree a lot	Not sure
					



Question 18: When you talk to service providers like healthcare or learning services, how often can you tell them what you think, need and like?

Always	Often	Sometimes	Rarely	Never	Not sure
					



The next questions are about the opportunities you have to do different things on the island.



Question 19a: How good or bad are your opportunities to learn or study?

Very bad

Bad

Not good
or bad

Good

Very
Good

Not
sure



Question 19b: How good or bad are your chances to get jobs and paid work?

Very bad

Bad

Not good
or bad

Good

Very
Good

Not
sure





Question 19c: How good or bad are the opportunities for you to spend your free time doing activities you enjoy?

Very bad

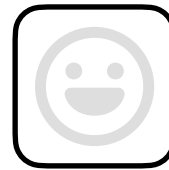
Bad

Not good
or bad

Good

Very
Good

Not
sure



Question 19d: How good or bad is your home and where you live?

Very bad

Bad

Not good
or bad

Good

Very
Good

Not
sure





Question 19e: How good or bad is transport on the island?

Very bad

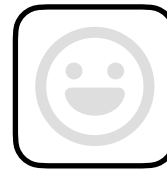
Bad

Not good
or bad

Good

Very
Good

Not
sure



Question 19f: How good or bad is health and social care?

Social care is the extra support some people need to live their lives, like support with eating or washing.

Very bad

Bad

Not good
or bad

Good

Very
Good

Not
sure





Question 19g: How good or bad is customer service in shops and places to eat?

Very bad

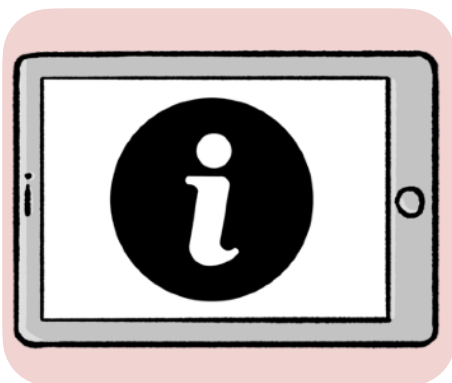
Bad

Not good
or bad

Good

Very
Good

Not
sure



Question 19h: How easy is it to get the information you need from the Government of Jersey?

Very
difficult

Difficult

Neither
easy or
difficult

Easy

Very
Easy

Not
sure





Question 20: Are there any parts of your life where you cannot do what you want, or get the services you need?

You can tick more than one box.

- ☐ Chances to learn or study
- ☐ Jobs and paid work
- ☐ How you spend your free time
- ☐ Your home and where you live
- ☐ Transport on the island
- ☐ Health and social care
- ☐ I can usually get the services I need
- ☐ Anything else - please write it in the box below:

- ☐ I do not know



Question 21: In the box below, please finish this sentence:

The one thing that would make the biggest difference to how good my life in Jersey is would be:

Getting to places and services



Question 22: Do you have difficulties getting to places or services in Jersey like shops, museums, libraries, government services or parks for any of these reasons?

You can tick more than one box.

☐

Cost of transport

☐

Cost of services

☐

Not being able to get to transport

☐

Not enough disabled parking spaces

☐

No disabled or step free way in

☐

You do not have enough confidence, or it makes you anxious

There are more answers on the next page.

☐

Attitudes of other people towards people with disability

☐

Attitudes of staff or service providers towards people with disability

☐

Seeing or understanding signs and information boards

☐

Hearing information

☐

Access to toilets

☐

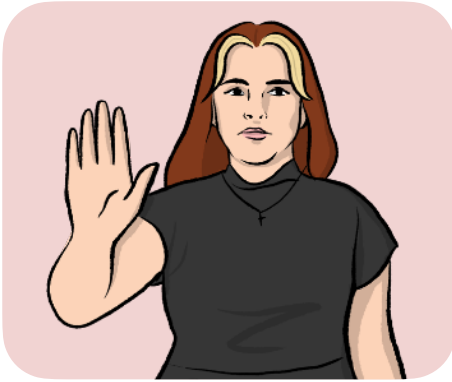
Anything else - please write it in the box below:

☐

I do not have any difficulties

☐

I do not know



Question 23: In the last 12 months, which health services have you needed, but either did not use or put off using?

You can tick more than one box.

- ☐ GP services
- ☐ Ambulance services
- ☐ Patient transport services
- ☐ Emergency or out of hours care
- ☐ Hospital services
- ☐ Mental health services in your area
- ☐ Mental health services in hospital
- ☐ Adult social care

There are more answers on the next page.

☐

Residential and nursing care

☐

Physiotherapy or rehabilitation -
these are services to help you get
your body moving

☐

Support services from a charity

☐

Dental care to look after your teeth

☐

Anything else - please write it in the
box below:

☐

We have been able to get all the
health services we needed



Question 24: Are there any problems with your home?

Tick those that worry you.

- ☐ There is not enough space or not enough bedrooms
- ☐ My home is too cold in winter
- ☐ My home has damp or mould on walls, ceilings and floors
- ☐ My home needs some big work doing on it, like electrics, plumbing, or the roof fixing
- ☐ My home needs some work inside, like painting or a new fridge or washing machine
- ☐ My home is not right for someone who lives there who has difficulty getting around

There are more answers on the next page.

☐

My home is not right for someone who lives there who has other accessibility needs

☐

It is too noisy

☐

There is nowhere to sit outside

☐

It does not have off-street parking or a parking space

☐

Anything else - please write it in the box below:

☐

I am not worried about my home



Question 25: Do you think that any of these things stop you from doing as much paid work as you want to?

You can tick more than one box.

- ☐ There are not enough jobs
- ☐ I do not have enough skills or experience, or have not passed enough exams
- ☐ There are no jobs that allow me to work the hours I need or in the way I need
- ☐ Difficulty with transport
- ☐ Difficulty getting into or moving around buildings
- ☐ I do not have enough special aids or equipment to help me work
- ☐ There is not enough help or support in the workplace

There are more answers on the next page.

☐ There is not enough help or support to start working after college or not having a job

☐ I have anxiety or other needs

☐ How other staff behave towards or think about people with disabilities

☐ What employers think about people with disabilities

☐ What employers think about people my age

☐ It would change how much benefit I get

☐ Anything else - please write it in the box below:

☐ I have no difficulties with paid work

☐ I do not know

Being treated unfairly



Question 26: Do you think you have been treated unfairly in Jersey for any of these reasons?

You can tick more than one box.

☐

Age

☐

Sex

☐

A health condition or illness

☐

Disability

☐

Race or nationality - this is where you are from or the colour of your skin

☐

Religion or beliefs

☐

Sexual orientation - this is about which gender you are attracted to

☐

Because you are married or not

☐

Because you have changed gender

☐

Anything else - please write it in the box below:

☐

I have not been treated unfairly - go to page 44



Question 27: If you have been treated unfairly, who was it by?

You can tick more than one box.

- ☐ Your boss at work
- ☐ Other people at work
- ☐ Family or relatives
- ☐ Friends or neighbours
- ☐ Teacher or lecturer
- ☐ Health staff, like a GP, nurse, or hospital staff
- ☐ Social workers
- ☐ Care workers

There are more answers on the next page.

☐

Police officers

☐

Bus drivers

☐

Taxi drivers

☐

Staff in shops or restaurants

☐

Strangers in the street

☐

Someone else - please write it in the
box below:

☐

I do not want to say

Living with a disability



We want to know more about what people think about people who have a disability or a long term illness in Jersey.



Please answer these questions honestly.



We will not know who you are and we will keep your answers private.



The next questions are about how you think of people with disabilities.



Question 28a: I think of people with disabilities as needing to be cared for.

Never

Not often

Sometimes

Most of the time

All of the time

☐☐☐☐☐

Question 28b: I think of people with disabilities as the same as everyone else.

Never

Not often

Sometimes

Most of the time

All of the time

☐☐☐☐☐



Question 28c: I think of people with disabilities as not being able to do as much as other people.

Never

Not often

Sometimes

Most of the time

All of the time

☐☐☐☐☐

Question 29: How much do you agree or disagree that in Jersey, people with disabilities are treated fairly?

Disagree a lot

Disagree

Neither agree nor disagree

Agree

Agree a lot

Not sure

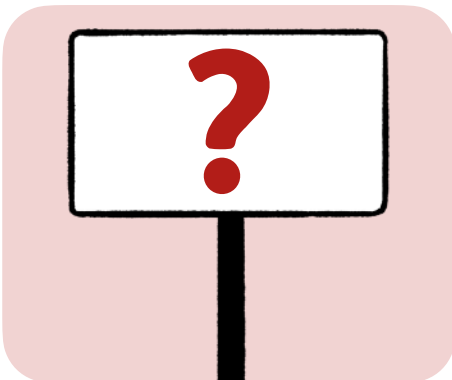




Question 30: If you would you like to tell us more about what it is like to live in Jersey with a disability, long-term illness or condition, please write it in the box below.

This could be about you, or about a friend or family member.

More questions about you



Please answer the last few questions to help us understand more about you and your life.

Question 31: Which part of Jersey do you live in?

☐

Grouville

☐

St Brelade

☐

St Clement

☐

St Helier

☐

St John

☐

St Lawrence

☐

St Martin

☐

St Mary

☐

St Ouen

☐

St Peter

☐

St Saviour

☐

Trinity

☐

I do not want to say



Question 32: Do you have a job?

Please tick 1 box.

☐

I work full time

☐

I work part time

☐

I work for myself

☐

I am a full time student

☐

I am retired

☐

I do not have a job because I am ill or disabled

☐

I do not have a job because I care for someone

☐

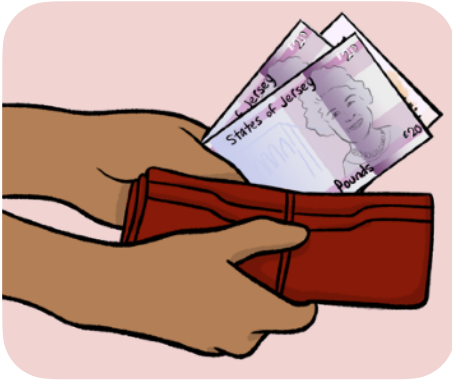
I do not have a job but am looking for one

☐

I do not have a job and am not looking for one

☐

I do not want to say



Question 33: Who usually pays the charge when you see a GP or nurse?

- ☐ I pay less because of the benefits I get
- ☐ I pay the same as most people - I have lived in Jersey for more than 6 months and have a health card
- ☐ I pay the full charge – I have lived in Jersey for less than 6 months
- ☐ I have private health insurance from my job - this means your job pays money to a company who pay for your health costs
- ☐ I have private health insurance paid by me or someone else who lives in my home – this mean you pay money to a company that pays for your health costs
- ☐ Someone else - please write it in the box below:

- ☐ I do not know



Question 34: I live in:

- ☐ A home that I own
- ☐ A home that I rent from a government or local organisation
- ☐ A qualified private rented home
- ☐ A home that my job gives me
- ☐ A registered lodging house
- ☐ Someone else's home where I pay rent
- ☐ A care home, or a home that supports me with a disability
- ☐ Something else



Question 35: In the last 12 months, how have you paid for your **living expenses**?

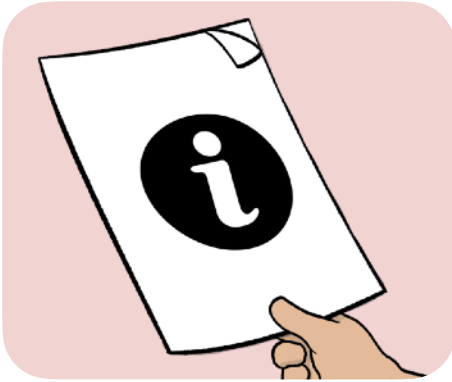
Your **living expenses** could be your bills like gas and electricity, costs for your home or travel.

- ☐ Money from my job
- ☐ With my savings or my other money
- ☐ With a pension from my job or that I paid for myself
- ☐ With the government pension
- ☐ With income support
- ☐ With a long-term care scheme
- ☐ With a benefit that I get because I do not have a job, called **unemployment benefit**
- ☐ With a benefit that I get because I cannot work, called **sickness or incapacity benefit**
- ☐ With benefit that I get because I look after someone else, called **Carers' allowance or benefits**
- ☐ With other benefits
- ☐ I do not want to say



Question 36: If you have any illness or medical condition that will last for 12 months or more, are your living expenses different to if you did not have an illness or medical condition?

- ☐ Living expenses are much lower
- ☐ Living expenses are a little lower
- ☐ Living expenses are the same
- ☐ Living expenses are a little higher
- ☐ Living expenses are much higher
- ☐ I do not know
- ☐ I do not have an illness or medical condition



Question 37: How do you prefer to get information?

☐

Online

☐

Printed in a usual size

☐

Printed in large print

☐

Easy Read

☐

Braille

☐

British Sign Language, called BSL for short

☐

In a way I can listen to

☐

In a different language

☐

Another way - please write it in the box below:

☐

I do not know

Anything else



Question 38: If you would like to say anything else about any of the questions in this survey, please write it in the box below.

You can use an extra piece of paper if you need to.

Your chance to tell us more



We have asked Island Global Research to organise a group of people to tell us more about how to make sure everyone is included, especially people with a disability.



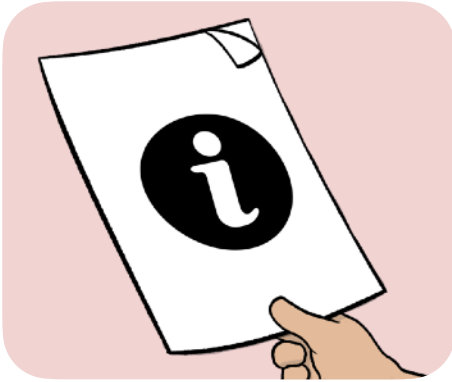
They are looking for people to join the group, which is called a **research panel**.



If you join the research panel, we will contact you to ask what you think about different topics.



We might ask you about your different services, products or how we work.



We will always try to give you information and ask you about the topics in the way you prefer.



If you do not want to join the research panel, please go to page 62.



If you would like to join the panel, or have questions about it, please answer the next questions so we can contact you.



Question 39: Would you like to be part of the research panel?

☐

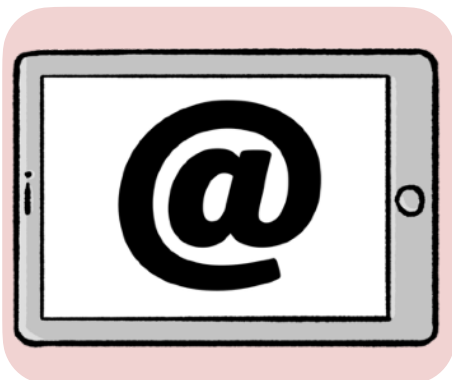
Yes

☐

I would like to know more about it before I decide



Question 40: What is your first and last name?

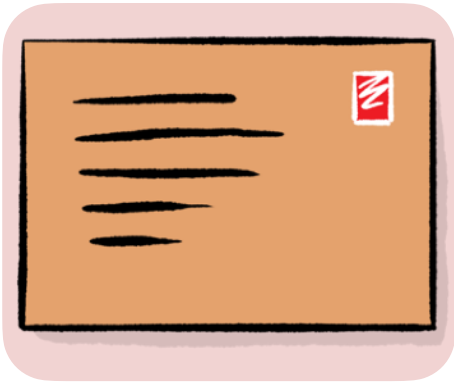


Question 41: What is your email address?

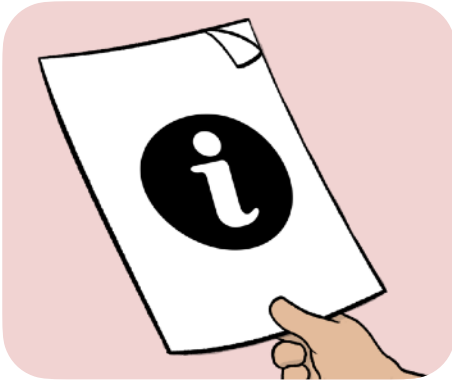
We usually contact people on the research panel by email.



Question 42: What is your phone number?



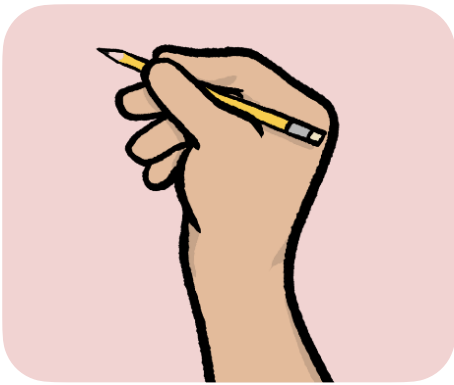
Question 43: If you do not have an email address, please tell us the address we can use to write to you.



Question 44: How would you like to get information about the research panel?

- ☐ Online
- ☐ Printed in a usual size
- ☐ Printed in large print
- ☐ Easy Read
- ☐ Braille
- ☐ British Sign Language, called BSL for short
- ☐ In a way I can listen to
- ☐ In a different language
- ☐ Another way - please write it in the box below:

- ☐ I do not know



Question 45: Please write any questions you have about the research panel in this box.

Thank you



Thank you very much for answering these questions.



You could win a £100 voucher for your choice of: Amazon, Cineworld, Handpicked Hotels, Liberation Group, Marks & Spencer, John Lewis, Randalls, Voisins, Waitrose, or Jersey Seafaris.



There is 1 voucher to win.



If you win, you must choose 1 place to spend your voucher.



If you want the chance to win the voucher, please answer the questions on the next page.



Island Global Research will only use this information to contact you if you win the voucher.



Island Global Research follow the law about keeping your information private.

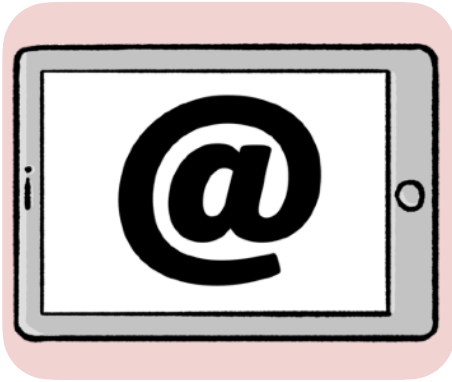


You can find out more about how Island Global Research keeps your information private on its website here:

www.islandglobalresearch.com/igr-panel-privacy-statement



Question 46: What is your name?



Question 47: What is your email address?



Question 48: If you do not have an email address, please write your phone number in this box:

Find out more



You can look at our website here:

www.gov.je/pages/



You can find out more about this survey and Island Global Research on their website:

www.islandglobalresearch.com/jerseysurvey



What do you think about this Easy Read booklet?

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